



Ronald A. Rittenmeyer **President and CEO** **NCO Group, Inc.** **Former Chairman, President and CEO** **Electronic Data Systems Corporation**



Ronald A. Rittenmeyer is president and chief executive officer of NCO Group, Inc., a leading global provider of business process outsourcing services, primarily focused on accounts receivable management and customer relationship management. With more than 30 years of business experience, Mr. Rittenmeyer is a proven leader with a track record of operational excellence.

From 2005 to 2008, Mr. Rittenmeyer served in a variety of executive positions with Electronic Data Systems Corporation (EDS), including chairman, president and chief executive officer. He is largely credited with leading EDS' turnaround, helping the company reduce debt and boost sales, operating margins and market share while instilling accountability at every level, increasing reliance on outsourcing and realizing \$1 billion in cost savings. He also played a key role in accelerating the company's integration with Hewlett-Packard (HP), a deal that created a combined services business with nearly \$40 billion in annual revenue and more than 200,000 employees.

Prior to his tenure at EDS, Mr. Rittenmeyer held senior leadership positions across multiple industries. As managing director of The Cypress Group, a private equity firm, he oversaw all operating aspects of the company's \$3.5 billion investment portfolio. He was also chairman, chief executive officer and president of Safety-Kleen, Inc., a \$1.5 billion hazardous and industrial waste management company. At Safety-Kleen, Mr. Rittenmeyer successfully led the company's reorganization from bankruptcy protection. Before that, he served as chief executive officer and president of AmeriServe Food Distribution, overseeing the sale and restructuring of the \$10 billion food services company.

He served as chairman, president and chief executive officer of RailTex, Inc.; president and chief operating officer of Ryder TRS, Inc.; president and chief operating officer of Merisel; and chief operating officer of Burlington Northern Railroad. He also has held senior management roles at PepsiCo's Frito Lay and PepsiCo's Foods International Divisions.

Over the course of his career, Mr. Rittenmeyer has served on more than 12 public and private boards, either as chairman and CEO or as an independent director. In April 2010, the U.S. Treasury Department appointed him to serve as an independent director of American International Group, Inc. (NYSE:AIG). He also serves on the IMS Health Board.

Mr. Rittenmeyer has his bachelor's degree in commerce and economics from Wilkes University and his master's degree in business administration from Rockhurst University.

Mr. Rittenmeyer was elected to Tenet's board of directors in June 2010. He is a member of the Audit Committee, the Compensation Committee and the Health IT Committee.

