

# Compact With Uninsured Patients

- Patients without insurance at Tenet hospitals will be treated fairly and with respect during and after their treatment, and regardless of their ability to pay for the services they receive.
- Tenet hospitals will provide financial counseling to uninsured patients. This will include help in understanding and applying for local, state and federal health care programs such as Medicaid.
- After uninsured patients\* receive treatment at Tenet hospitals and are provided with financial counseling, they will be offered discounted pricing for the services provided at rates equivalent to the hospital's current managed care rates, which are substantially discounted from retail or "gross" charges.
- All patients without insurance at Tenet hospitals will be offered reasonable payments and payment schedules and, subject to their acceptance of the offer, will be billed at discounted local market rates. Whenever possible, this will occur before the patients leave the hospital, as part of the financial counseling process.
- Tenet hospitals will not pursue legal action for non-payment of bills against any patient who is unemployed or without other significant income. Before taking legal action for non-payment, our hospitals will assure that the patient is not eligible for any assistance program and does not qualify under the hospitals' charity care policy. Nor will our hospitals pursue legal action if the only recovery available would be to place a lien on the patient's home.

\*Patients will not be considered "Uninsured Patients" if they reside outside of the United States and travel to the United States for the purpose of receiving specialized medical care.